

# A Guide to: **Listening**



(c) 2018 Child Protection Toolkit

## **Position**

- Visible: Open Door, Window, or Open Area
- No Barriers & Easy to Leave
- Privacy & Personal Space
- Same Height
- No Distractions

## **Posture**

- Open Posture
- Lean Slightly Forward
- Eye Contact
- Empathetic Facial Expressions

## **Words**

- Affirm with Non-Judgmental Language
- Limit Questions
- Do Not Interrupt

