

A Guide to: **Listening**



(C) 2018 Child Protection Toolkit

Position

- Visible: Open Door, Window, or Open Area
- No Barriers & Easy to Leave
- Privacy & Personal Space
- Same Height
- No Distractions

Posture

- Open Posture
- Lean Slightly Forward
- Eye Contact
- Empathetic Facial Expressions

Words

- Affirm with Non-Judgmental Language
- Limit Questions
- Do Not Interrupt



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